

Payment Rules

Payment cards accepted: VISA Inc, MasterCard WorldWide.

When you pay by credit card, payment is processed on the bank's authorization page, where you need to enter your bank card details:

1. card type
2. card number
3. validity period of the card (indicated on the front side of the card)
4. Name of cardholder (in Latin letters, exactly as indicated on the card)
5. CVC2 / CVV2 code



If your card is connected to the 3D-Secure service, you will be automatically redirected to the page of the bank that issued the card for authentication. For information on the rules and methods of additional identification, check with the Bank that issued you the bank card.

The security of processing Internet payments through a payment gateway of the bank is guaranteed by the international PCI DSS security certificate. Information is transmitted using SSL encryption technology. This information is not available to unauthorized persons.

Tips and deals on the necessary security measures for payments using a bank card:

1. Take care of your plastic cards the same way you save cash. Do not forget them in the car, restaurant, shop, etc.
2. Never give your full credit card number over the phone to any person or company.
3. always have a telephone number on hand for emergency contact with the bank that issued your card, and in case of loss, contact the bank immediately
4. Enter the card details only when making a purchase. Never list them for any other reason.

Purchase returns

1. A travel voucher is a non-refundable service. If you need to make changes to the documents, at the initiative of the client, please contact us at 9914418@gmail.com.
2. Excursion service:
 - a. 4 weeks before departure: all money is returned;
 - b. from 4 weeks to 14 days before departure: 25% cancellation fee;
 - c. from 13 days to 7 days before departure: 50% of the reservation cost;
 - d. 6 days or less before departure: 100% cancellation fee.
3. The emergency of other travel services is adjusted with managers at 9914418@gmail.com.



Main details of company

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